

May 7, 2015

Amanda Dittebrandt
Sonitrol Pacific Security
2221 California St.
Everett, WA 98201

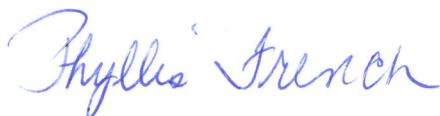
Amanda,

In the seven years Sonitrol has served as our security and fire protection center, your service has been outstanding. Your equipment is so reliable that service calls have remained unnecessary. Your routine maintenance ensures that all systems are in perfect working condition. Sonitrol is also quick to call if you suspect any anomalies or “red lights”. And in most cases, Vigilant has forgotten to notify you during a routine yearly inspection.

Even with scheduled maintenance and incredible monitoring systems, Amanda continues to periodically stop by to ensure that all is well on our end. She continues to practice extraordinary customer service just by dropping by. And, when we do need to make a personnel change to update our employee roster or change the emergency call log, she takes care of it immediately.

It has been a wonderful seven year partnership – Vigilant and Sonitrol. And, I expect it to last for many years. Thank you.

Sincerely,



Phyllis French
Office Manager