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March 4, 2009

To Whom it May Concern:

I would like to take this opportunity to express how pleased we are with Sonitrol Pacific here at Summit Cardiology. Sonitrol has been our access control provider since 2006. With medical charts, patient records, and fragile medical equipment onsite it is important to account for clinic entry and it is of the utmost importance that our space is secured.

Previously, before we had access control we were re-keying on a fairly regular basis. With a staff of over 50 and turnover rate around 7% re-keying had become costly. Access control has completely eliminated the need for me to give out keys. Instead, each staff member has an assigned badge that serves as their individual key with a unique numeric identifier. If an employee leaves and I don't get their access card back, I simply send an e-mail to the data center and the card is deactivated.

Along with no longer needing to re-key, the tracking capability that Sonitrol Pacific's system gives me is great. Sonitrol provides a secure tracking of the coded entrance reflecting the use of any key at any time of the day.

Because Sonitrol Pacific is a locally owned and operated company, when I call to make changes to my system or for billing inquires I always get a live person on the phone. Also, they don't transfer me four times before I reach someone who can help me. In today's world with dial tone menu's and voice automated answering systems this is priceless to me. If you are thinking about adding access control to your business I would highly recommend Sonitrol Pacific. Their commitment to service is unparalleled in the industry.

Sincerely,

Sara Pollard  
Clinic Administrator  
Summit Cardiology