



CrossRoads

BUSINESS DEVELOPMENT & TRAINING

Sonitrol Pacific
3657 W. Wright Street
Boise, ID 83705
208-426-9367

August 3, 2009

Dear Ellen,

We wanted to take a few minutes and let Sonitrol Pacific know how much we appreciate their services. We installed a commercial electronic security system in our building in 2002. We have been extremely happy with all facets of it. The system itself is easy to use and explain to people. We love the key fobs and not having to "re-key" anytime there is employee turnover. The customer service courtesy phone calls are prompt and polite. Bill Lewis has always been solicitous of our care and makes sure that batteries are changed out when they need to be and any other questions or concerns are addressed quickly and efficiently.

We are happy to recommend and refer Sonitrol Pacific to anyone who is thinking about a security system – they are great at helping you understand the process, the system, and everything you need to know to get an effective and efficient system up and going.

Thanks for all that you do,

Jim & Joan Stephens

Owners

Sandler Training
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