

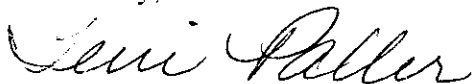
February 3<sup>rd</sup> 2009

JSH Properties has recently taken over the management of the 500 Building located in Renton, WA. Currently Sonitrol Pacific is providing the building with Access Control, Intrusion, and Video alarm monitoring services. I had never dealt with Sonitrol Pacific before I started managing this building. It has only been a short while and already they have impressed upon me the difference they can make for me as a property manager.

Recently we had an incident where there was a glass entry door broken. I called Heather Orso, my customer service representative, thinking that my building had been vandalized. Heather took the time to review footage from my DVR and was able to see what had happened. She came down and showed me the event. What had happened was a delivery driver was leaving with his hand truck and hit the door, breaking the glass. Because of the equipment Sonitrol Pacific has installed and the excellent service that they provided, I was able to find out who the delivery driver was and actually got reimbursed for the repair. They saved me \$545.00.

Not only have they helped in unconventional ways like above, Sonitrol Pacific makes sure that my building is secure at night with their access control and intrusion and that it unlocks in the morning on-time. All three services that they provide for me integrate seamlessly and help to save me time and money. Sonitrol Pacific has designed a system for multi-tenant buildings that really works. If you are looking for a security company that can help you manage your time and a multi-tenant building I would highly recommend Sonitrol Pacific.

Sincerely,



Terri Paller  
JSH Properties  
Property Manager