



January 21, 2008

To Sonitrol Pacific:

The John C. Radovich Development Company is pleased to be a Sonitrol customer. Our buildings are the heart of our business, protecting them is of the utmost importance.

Sonitrol Pacific does an excellent job for us. Their technicians are knowledgeable and friendly. Sonitrol's Performance Warranty is a plus, we are not charged every time something malfunctions. Sonitrol guarantees that they are selling a product that will work today, tomorrow, and well into the future.

The Sonitrol staff joined us as a part of our team deciding how best our security should be set for each individual building. This is a valuable service which alleviates our employees from receiving unwarranted calls after building hours.

I would highly recommend Sonitrol they sell a premium product with premium service. With Sonitrol Pacific you really do get more than you paid for.

Sincerely,

Karen O'Farrell  
Property Manager

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