

*Amy Norman, DDS, PS*

December 2, 2008

To Whom It May Concern:

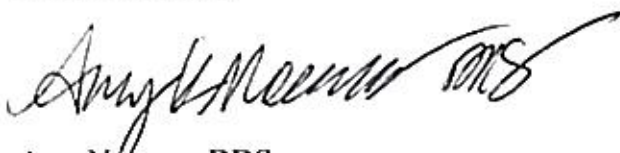
Taking the best possible care of my clients drives everything my team and I do. In order to deliver the best, I've created an attractive, inviting office and invested significantly in my continuing education, equipment and products. I've also invested in a security system designed by Sonitrol Pacific to protect my employees, my patients' personal information, and my facility and everything in it.

Because they hold a lot of computer equipment, electronics and drugs in a relatively small space, dental offices can be seen by thieves as target rich environments. Similarly, the private patient information stored in dental offices can attract identity thieves. I trust Sonitrol Pacific to protect it all for me and leave me free to focus on ideal patient care.

I particularly like Sonitrol Pacific's ability to verify alarms. They have a 30 year relationship with Everett Police and I know officers respond quickly to calls from Sonitrol Pacific.

I recommend Sonitrol Pacific to any dental care provider interested in getting the best return on their investment in electronic security.

Enthusiastically,

A handwritten signature in black ink, appearing to read "Amy Norman DDS". The signature is fluid and cursive, with a long, sweeping underline that extends to the right.

Amy Norman, DDS