

February 11, 2009

Ms. Leslie Malik
Sonitrol Pacific
8220 N. Interstate Avenue
Portland, OR 97217

Dear Leslie,

We wanted to take this opportunity to commend Sonitrol Pacific for a job well done on a recent police dispatch to our business. I received an early morning phone call from one of your operators, telling me the system activated to the sound of breaking glass and they already dispatched police. I drove to the shop and found police were already there and found a 2x4 board propped against the building, next to a broken office window. No one actually entered the building; however, the police believe the suspect hid nearby to 'test' the system for response before breaking in. Fortunately, the police arrived so quickly the suspect probably decided it wasn't worth the effort to be arrested.

Our business has been secured by Sonitrol Pacific since 1991. In all this time, this event was the first attempted burglary. I have always been very pleased with the service and your operators must have the attention of the police because they arrive so quickly!

We know we can trust the Sonitrol system to protect our business and we recommend Sonitrol Pacific to any business.

Sincerely,

A handwritten signature in black ink, appearing to read "John Martinson". The signature is fluid and cursive, with a large initial "J" and "M".

John Martinson